

# Partner Meeting Minutes

April 6, 2021 (10:00 a.m.-11:00 a.m.)

## Welcome

### Housekeeping

- Please mute phones unless you are sharing information with the group.
- Please take turns when speaking and identify yourself and your agency when sharing.
- Please do not put the group on hold.

## Presentation / Guest Speaker

David Gurian – National Director & Julie Higgins – CEO - I Pour Life

Working with older foster youth through positive youth development programs. Motto is to reach thousands and thousands of youth to help them move ahead. Assisting them with graduating from high school and applying and retaining employment.

Their coaching model is a one-on-one coaching program working in conjunction with other agency programs. Direct Services program has partnered with other agency's to better assist youth – through social capital efforts. Developed training and certification program. Worked with Children's Division, so they have an understanding of the process. If you are interested in partnering with them, assistance with coaching, or to learn more:

David Gurian – [david@ipourlife.org](mailto:david@ipourlife.org)

Julie Higgins – [julie@ipourlife.org](mailto:julie@ipourlife.org)

Ipourlife.org

Jeriane – Child Care subsidy will be transferring to DESE in August 2021. The Community Initiative Unit (Community Services Block Grant, Infants, Youth & Adolescents, Utility Assistance, Food & Housing, and Partnerships) is joining the Workforce Initiatives Team. Working on how to streamline the processes and braid the programs together. Lots of shelters currently don't have connection to employment and training, opportunities for us. Fits well in a Federal Initiative Team about facilitating community conversations. Working on employment engagement visiting local businesses and connecting employers with resources. Excited to have additional programs and services on our team.

## Roll Call/Partner Updates

*Please be prepared to provide a report on your outreach efforts, activities, and success stories during your verbal report.*

	<u>Y/N</u>	<u>Partner Update</u>	<u>Workforce Development Boards</u>	<u>Y/N</u>	<u>Partner Update</u>
Better Family Life MWA/SkillUP		The pandemic has effected some more than others, three clients gained employment last week. Working with sanctioned clients to re-engage in program. Seeking clients for next entrepreneur workshop. Weekly SkillUP sessions, working with referrals. Success	Central		

		<p>story – single mom with two kids, displaced from her child care job has changed her career pathway from child care to healthcare and is enrolled in school studying for a medical assistant position while working part time. Supportive services have been a big help.</p>			
<p>ARCHS IGP/SkillUP</p>		<p>ARCHS created a meeting platform for job developers and employment specialist to voice views and concerns regarding job placement. Urban League, Employment Connections, Better Family Life, Mission St. louis - great discussions, shared challenges and best practices. Will continue these meetings and will improve employment outcomes for clients. Last month nine participants placed in various healthcare positions with a starting wage of \$13.50/hour. Partnered with Missouri Probation and Parole to host STARS summit next Wednesday and each Wednesday after through April 28<sup>th</sup>. 9:00-11:30. Title is Rethinking Reentry. To register: <a href="mailto:events@Stlarches.org">events@Stlarches.org</a> Integrated VOCA grant working with victim services across all organizations and programs. Individuals that come in for services screened to see if victims of crime or exposed to crime, find additional ways to assist. Bringing employment programs to parents of Boys &amp; Girls Club programs.</p>	<p>Kansas City and East Jackson</p>		<p>Four participants started training; healthcare, IT, and customer services, one started an internship. Three SkillUP participants started training: CDL, healthcare, and IT. Starting Brownfield Project Grant Project. Success story was referred from LINC, a single parent with three children completed the Full Employment Council's resume workshop, assessment and landed a position with Bio-Life as a phlebotomist making \$12/hour.</p>
<p>FWCA</p>		<p>Happy to have FSD staff back in the resource centers. Seeing an increase in face to face enrollment,</p>	<p>Jefferson/Franklin</p>		

		following safety procedures. Partnered with Walmart to set up displays in offices. Many positions start at \$15/hr with benefits. Staff hosted onsite hiring event for Dollar General. Fifty five candidates attended and many received tentative offers of employment. Meeting with Spire Energy regarding connecting JRT participants with Spire.			
LINC		As schools are re-opening, waiting to see how that will effect client participation. Providing support to participating clients. Higher number of sanctioned individuals due to non-participation. FEC has new training opportunities- referring clients to those trainings. Resiliency training starting again. Warrant relief program – seeing if participants have legal barriers they need assistance with.	Northeast		Hannibal Job Center has MERS Goodwill MWA on site and they have weekly staff meeting with them - partnership that better serves clients. Will be holding a NE region partners convening in May or June for TANF partners. Each partner will present what they bring to the table and discuss career pathways. Community Colleges will also present to talk about short term credential programs they have available. Two success stories completed training and one has great employment at \$28/hour and the other participant has completed training, working on getting car repairs done and applying for jobs.
MCCA			Northwest		
MERS/Goodwill		Continue to provide services, most still virtual but seeing an increase in in-person meetings. High School Excel centers- tentative plan for in-person as early as May. Offering onsite tutoring and computer skill assistance to students. Working on employer engagement. Six SkillUP participants have gained employment since last meeting.	Ozark		Job Centers have re-opened completely, seeing more walk-ins and more SkillUP participants. Partnering with new programs in the area to bring success to both sides of the table.
Missouri CAN		No new updates.	St. Louis City		
Equus		Continue to work with participants – average wage of \$11.62 per hour, more involvement in the	St. Louis County		Hiring event with Dollar General, also hosting other hiring events and working with the school district to increase

		community reaching out to employers and social service agencies. Noticing different types of support request, identifying those needs. Beginning of a SkillUP success story – participant is attending nursing training to become more marketable			youth enrollment and working with youth. Developing new partnerships with new employers to the area. Have an IWT program with Washington U. Working with Bethesda Medical group and a Solar company for IWT's. Working on health career training and emphasis on the whole person, building awareness of St. Louis County WFD services.
Southern Missouri Works Project (SMWP)			Southeast		Since last meeting six new enrollments, placed three in training. All job centers are now open. Using outreach list to connect with potential clients to assist with resources. One participant finished OJT and continues to work with that employer.
City of Springfield		Continue to work remotely, occasionally meeting in person – 22 new MWA enrollments, 11 participants have obtained employment with an \$11.32/hr average pay. Continue to work with community partner agencies.	Southwest		Job centers are still by appointment only, one client enrolled in truck driving training. Amazon job fair in the building today. Three success stories – one going to LPN training and two truck drivers.
Southeast Missouri Training and Employment Partnership (STEP)		Project Cape expungement clinic - 110 people attended – made connections with employers and obtaining resource information. Two participants completed CDL training – working with them to gain employment. One client will be attending Renaissance Cosmetology school. Partnering with programs in-house, working with Fatherhood grant.	South Central WIB		
Other Reps:			West Central		Since last meeting three clients sent to; truck driving school, coding, and welding training.

## **Agenda Items**

### **Partner Call Minutes**

1. Did everyone receive and review the meeting minutes from the last partner call?
  - o Were there any questions or clarifications needed?

### **Program Updates/New Reminders**

1. Jill Viehman
  - a. Business Engagement – Additional outreach to providers and employers.
  - b. GovDelivery – To receive GovDelivery emails go to [mydss.mo.gov](http://mydss.mo.gov) – Employment and Training and subscribe to receive emails. We currently have over 142,000 subscribers. March 18<sup>th</sup> email regarding Dollar General job opportunities was delivered to 140,049 people with 366 unique clicks on various links in the message. Links to DSS Navigator, Missouri Resource Guide, and the DSS Calendar of Events are also on each email.
  - c. DSS Calendar of Events – One consolidated location listing hiring events and employment opportunities. The calendar can be accessed at <https://dss.mo.gov/events.htm>  
If you want to have events posted or send email blasts or flyers shared on social media email [SkillUP.Missouri@dss.mo.gov](mailto:SkillUP.Missouri@dss.mo.gov)
2. Reminder from the Monitoring Unit to submit your spreadsheet of management reviews at the end of each month to [FSD.E&TMonitoring@dss.mo.gov](mailto:FSD.E&TMonitoring@dss.mo.gov).

### **Training**

1. If anyone needs training, send an email to [SkillUP.Missouri@dss.mo.gov](mailto:SkillUP.Missouri@dss.mo.gov) to request training.

### **Outreach**

2. Please email [SkillUp.Missouri@dss.mo.gov](mailto:SkillUp.Missouri@dss.mo.gov) if outreach/marketing materials needed. When requesting materials make sure you provide your entire mailing address. There has been some materials returned due to the address not having a suite number. As a reminder, we cannot send to PO boxes, it must be a physical address.

### **Additional Manager Updates (Items Not Already in the Agenda)**

Dione Pashia – Revamping Jobs League review form so it aligns with the Jobs League handbook, which is available on the provider portal.

JaCinda Rainey

Justin Logan

Jennifer Buechler

Kami Macias

Jennifer Heimericks – When staff submit change request and remove an activity, make sure a new activity is added the same day.

Brian Henry

Jeriane Jaegers-Brenneke - Keep sending success stories in so we can start getting them out so people see everything the program is doing.

## **Questions or Additional Information**

This is the partners' opportunity to ask or share any additional information with the group. Any questions?

MOCAN checking on MOJobs report issue, any updates? Ticket has been submitted to IT, continue to do the work-around for now. Issue has been submitted to the vendor.

West Central – Requesting an up-dated meeting invite. Jennifer H. will work on fixing that. [A.bailey@wcregion.org](mailto:A.bailey@wcregion.org)

## **Meeting Close**

### **Ongoing Reminders**

1. Providers need to submit weekly numbers by emailing the completed template to the [SkillUP.Missouri@dss.mo.gov](mailto:SkillUP.Missouri@dss.mo.gov). If templates are not received each week, weekly calls will resume.
2. Provider staff should always submit the FS-5 SkillUP Employment or Training Information Form to FSD **immediately** when a participant obtains employment.
3. Provider staff should use the Change Request Guidance when submitting change requests. **Please ensure entry of a case note prior to submitting, listing the details included on the request form.**
4. Please submit invoices and reports to the [FSD.E&TInvoices@dss.mo.gov](mailto:FSD.E&TInvoices@dss.mo.gov) email rather than sending them to Shanese or Jessica directly. If they are out for an extended time this could cause a delay in receiving payment.
5. Please submit your success stories! When submitting these, please include a signed release and a photo with the client's story. If you cannot get a signed FSD release from the participant, please remove any personal identifying information. The FSD release form is available on the Provider Portal. Submit success stories to [FSD.E&TInquiry@dss.mo.gov](mailto:FSD.E&TInquiry@dss.mo.gov).
6. Please keep track of the number of individuals obtaining employment with the state (by region).
7. Please contact [SkillUP.Missouri@dss.mo.gov](mailto:SkillUP.Missouri@dss.mo.gov) with any staff that have attended SkillUP training but are no longer working with the program so we can terminate MoJobs access and have them removed from our distribution lists.
8. Partner Call Minutes are available on the SkillUP portal.

## **Email & Quick Reference List**

Training requests, Marketing Materials, Reactivations & MoJobs Change Requests:

[SkillUp.Missouri@dss.mo.gov](mailto:SkillUp.Missouri@dss.mo.gov)

Questions for MWA/Skillup

[FSD.E&TInquiry@dss.mo.gov](mailto:FSD.E&TInquiry@dss.mo.gov)

Monitoring Unit

[FSD.E&TMonitoring@dss.mo.gov](mailto:FSD.E&TMonitoring@dss.mo.gov)

Invoices

[FSD.E&TInvoices@dss.mo.gov](mailto:FSD.E&TInvoices@dss.mo.gov)

DCN verifications

[DSS.FSD.Agreements@dss.mo.gov](mailto:DSS.FSD.Agreements@dss.mo.gov)

FS-5/DWD-PO-608, DWD-PO-609, Job Search Log, and ABAWD Hours Reported Log and WIOA Career Services Form:

[ABAWD1@ip.sp.mo.gov](mailto:ABAWD1@ip.sp.mo.gov)

Partners email distribution list

[DSS.FSD.SkillUPPartners@dss.mo.gov](mailto:DSS.FSD.SkillUPPartners@dss.mo.gov)

DSS Calendar of Events

<https://dss.mo.gov/events.htm>

DSS Employment & Training Programs

<https://mydss.mo.gov/employment-training-programs>

DSS Missouri Resource Guide

<https://mydss.mo.gov/media/pdf/missouri-resource-guide>

DSS Services Navigator

<https://mo.servicesnavigator.org/>