

Frequently Asked Questions: PayNearMe

Pay your child support with cash at local businesses with PayNearMe

- **What is PayNearMe**

PayNearMe allows you to make a payment with cash at a retail location near you.

- **Where can I make a payment?**

In Missouri, you can make a payment at participating Walmart stores, CVS Pharmacies, Family Dollar stores, Casey's General stores and 7-Eleven stores. To find out the closest participating retailer near you, visit paynearme.com/map

- **How do I make a PayNearMe payment?**

1. Visit PayNearMe.com/MOchildsupport to get a barcode
(you will need your 8-digit case number & the last 4 digits of your Social Security Number)
2. Show your barcode to the cashier at any of the participating stores and pay (cash accepted)
(there will be a **\$1.99 processing fee**)
3. Collect your receipt
(The Missouri Department of Social Services will be notified immediately and your payment posts within 2 business days)

- **Who can I contact for help with my account?**

To get started with making a cash payment, visit PayNearMe.com/MOchildsupport. For questions about your account, contact the Missouri Department of Social Services at **800-859-7999**.

- **When will the Department of Social Services be notified of my payment?**

The Missouri Department of Social Services will be notified of your payment automatically. The payment will post within 2 business days.

- **Questions?**

Call **800-859-7999** or visit PayNearMe.com/MOchildsupport