
Missouri Job Center Services

Vision. Culture. Performance.

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#MoWorkforce



VISION. CULTURE. PERFORMANCE.



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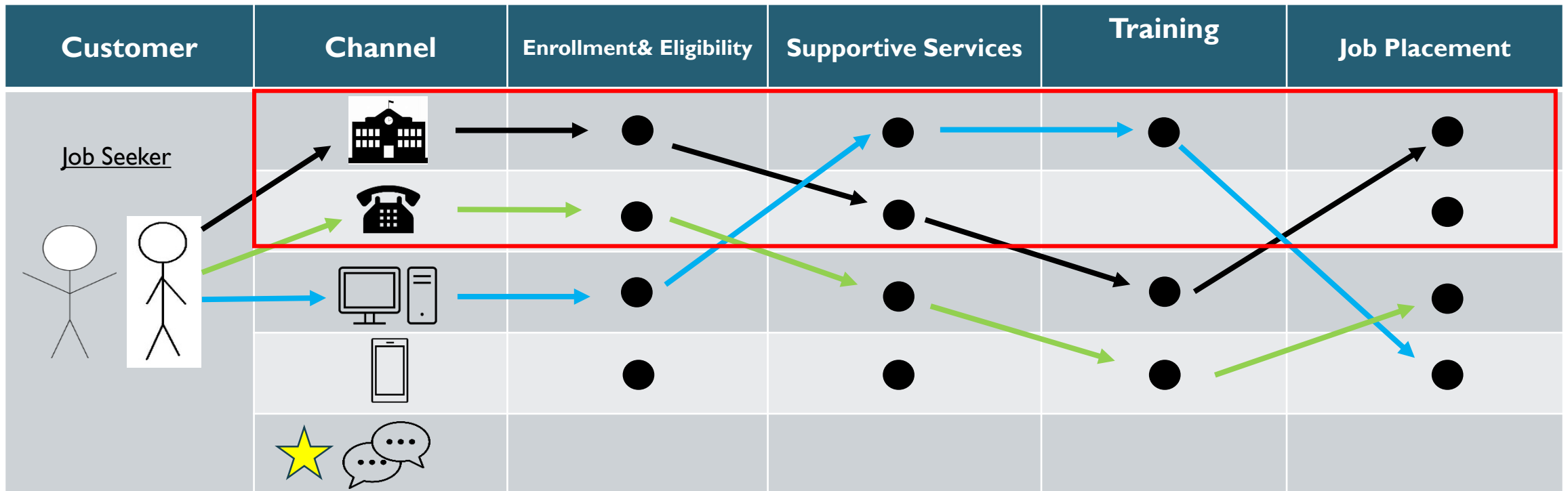
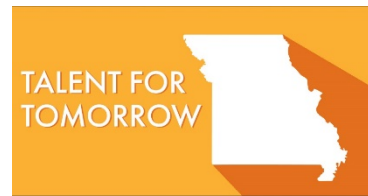
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DEPARTMENT OF
HIGHER EDUCATION &
WORKFORCE DEVELOPMENT

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JOB CENTER SERVICE DELIVERY TRANSFORMATION



MISSOURI WORKFORCE AREAS

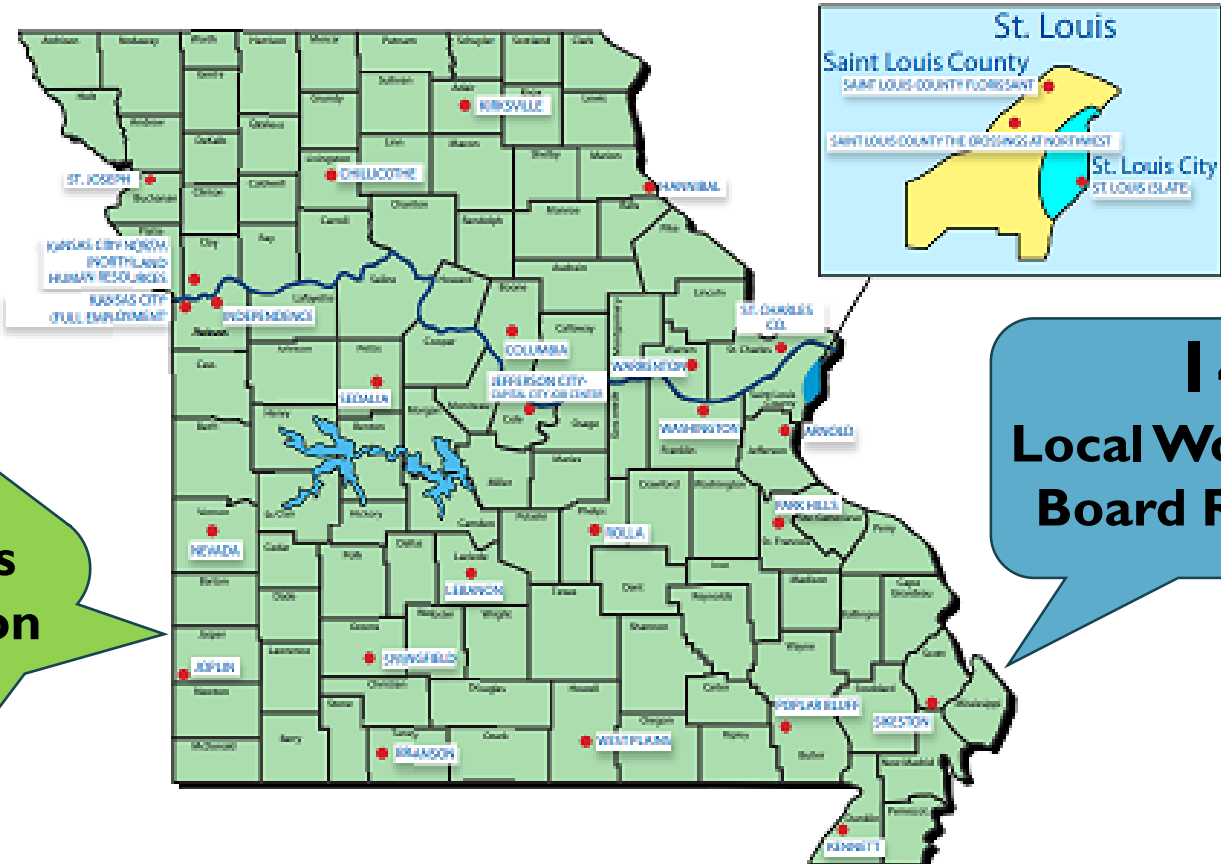


Full-service, One-Stop Missouri Job Centers



28
Job Center
Locations

3
Operations
Coordination
Zones



14
Local Workforce
Board Regions

HOW WE CAN HELP

Prepare for the Job

- Resume writing resources
- National Career Readiness Certificate
- Online learning modules
- Veteran Employment Services



Find a Job

- Access to computers, printers, copiers, phones, fax
- Available job listings – local & statewide
- Job search and placement assistance
- Career exploration resources
- Labor market information



Training & Education

- No cost workshops
- Apprenticeships
- On the Job Training
- MoScores
- Financial Aid

Community

- File unemployment insurance claims
- Referrals to supportive services



HOW CAN WE HELP SERVICES FOR JOB SEEKERS

- Occupational Skills Training Opportunities
 - Eligible Training Provider System
 - Tuition Assistance
 - Financial Aid application assistance
 - Student loan resources
- Work-Based Learning Opportunities
- On-the-Job Training
- Work Experience
- Apprenticeships



SERVICES FOR JOB SEEKERS

Workshops:

- Prepare individuals for employment

Short Term Pre-Vocational Services:

- Prepare individuals for unsubsidized employment or training opportunities

Provides Skills Development:

- Learning skills
- Interviewing skills
- Soft/power skills
 - Punctuality
 - Personal maintenance
 - Professional conduct
 - Computer literacy



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EMPLOYER SERVICES

On-The-Job Training (OJT)

- Up to 50% wage reimbursement for qualified applicants who lack skills needed for job openings while they are training on the job.



Registered Apprenticeships

- Customized training specific to an industry, like OJT reduces recruiting and turnover costs for employers.



National Career Readiness Certificate (NCRC)

- Testing helps employer find applicants with skills needed for entry-level positions and potential for advancement.



EMPLOYER SERVICES



Job Matching & Business Consulting:

Job Center staff can help:

- Write job descriptions
- Post job orders
- Select job candidates
- Host recruitment events
- Promote job openings
- Arrange interview space in a Job Center
- Assess job candidates



Our staff offers:

- Specialized recruitment assistance,
- Work-based learning options
- FLC registration information
- Labor law compliance assistance
- Compliance assistance
- Worker placement in related fields.

EMPLOYER SERVICES

Work Opportunity Tax Credits:

WOTC incentivizes workplace diversity through tax credits (reducing tax liability) by hiring eligible candidates and facilitating access to good jobs for American workers.



Federal Bonding:

For employers uncertain about hiring a worker with limited work history or other risks, Federal Bonding provides peace of mind with no out-of-pocket expenses and \$0 deductible.

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EMPLOYER SERVICES

Lay-off Aversion:

Staff help employers explore options to meet changing demand by:

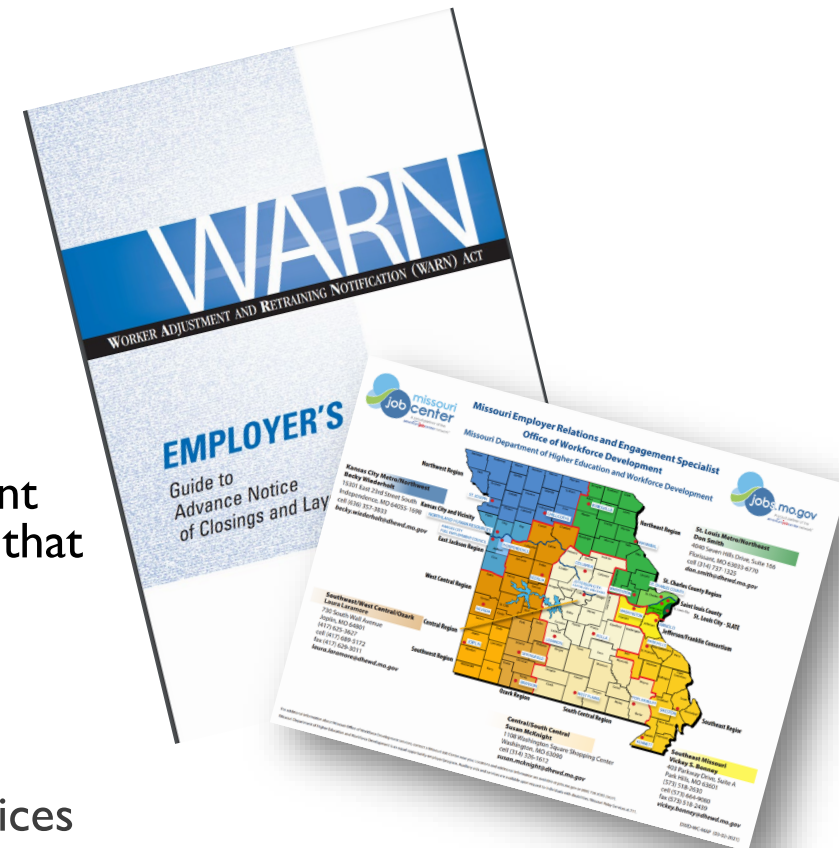
- transitioning to new product production or new services
- the Shared Work Compensation Program as an alternative to layoffs.

Succession Planning:

Staff help employers prioritize future recruitment needs as well as incumbent worker training to help existing staff gain skills needed move into positions that will become open when current staff retire.

Rapid Response:

When downsizing cannot be avoided, staff help employers maintain their workforce during the transitional period by providing rapid response services (including informational meetings, job search training, and job fairs).

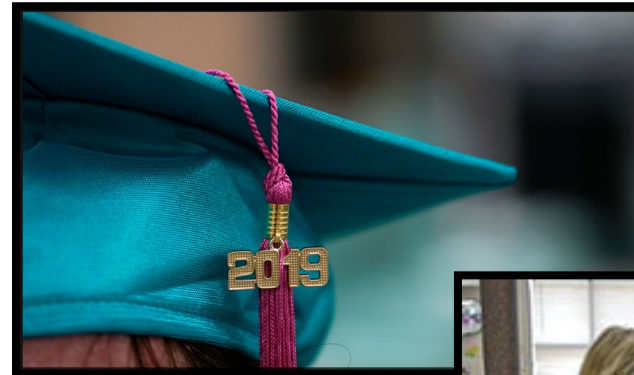


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SPECIALIZED SERVICES FOR JUSTICE INVOLVED INDIVIDUALS

- Regional specialized programs
 - APPLIE
- OWD Supported Programs
 - AspireMO
- Special collaborative projects
 - Tipton

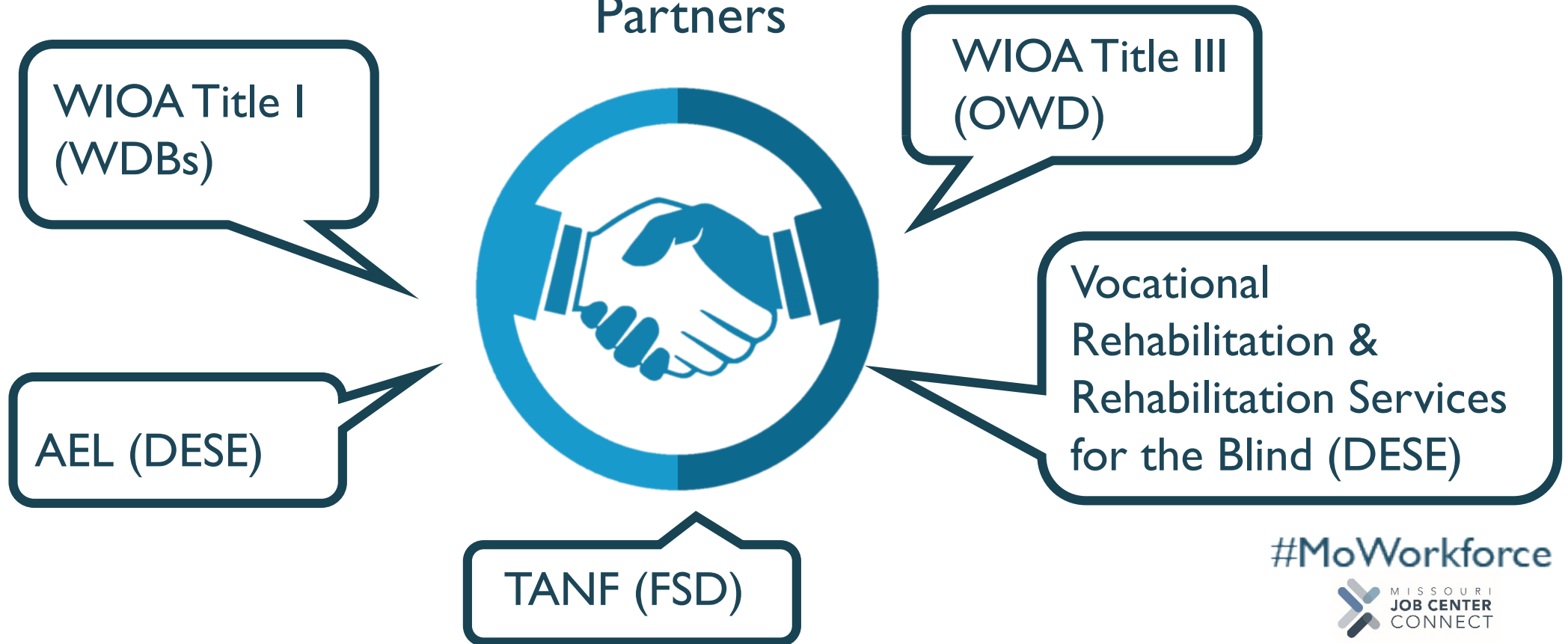


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AGENCY PARTNERSHIPS

Enhanced Cooperation, Participation and Influence of WIOA Core Partners



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AGENCY PARTNERSHIPS

- Partnerships are accessed:
 - In the Career Center (Physically Present)
 - Through Center Staff Appropriately Trained to provide information on Partner Programs
 - By a Direct Linkage through technology to Partner Program Staff
- A “direct linkage” **does not** include providing a phone number or computer Web site that can be used at an individual’s home;
- Providing information, pamphlets, or materials; or
- Making arrangements for the customer to receive services at a later time or on a different day.



QUESTIONS?

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