

Monthly Partner Meeting Minutes

September 7, 2021 (10:00 a.m.-11:00 a.m.)

Welcome

Housekeeping

- Please mute phones unless you are sharing information with the group.
- Please take turns when speaking and identify yourself and your agency when sharing.
- Please do not put the group on hold.

Presentation / Guest Speaker

Natalie Redmond-Program Manager Healthy Blue Missouri, an Anthem company

Healthy Blue Missouri has a Community Resource link which is on our Healthybluemo.com website that can connect you to work and training options throughout our state. For Example; by entering the zip code and selecting “work” from the drop down menu, select the best option that fits your search, you will see several options that include employment and workforce development opportunities. There are also resources for food, housing, and other needs. If you have other questions, Natalie can be reached at 314-337-9883

<https://www.healthybluemo.com/missouri-medicaid/get-help/local-services.html>

Roll Call/Partner Updates

Please be prepared to provide a report on your outreach efforts, activities, and success stories during your verbal report.

	<u>Partner Update</u>	<u>Workforce Development Boards</u>	<u>Y/N</u>	<u>Partner Update</u>
Better Family Life MWA/ SkillUP	Barbara Wheatley- We continue to work with MWA clients 42 customers for August. Weekly Thursday info zoom sessions. Continue out reach for SkillUP also. Career Readiness Training over Zoom continues. Assistance with TRE & WRE. Working with International Institute on assistance to refugees.	Central		
ARCHS IGP/SkillUP	Scott Rhoden -We are off to great start in contract year. Processes have been successful during covid. Still using virtual platforms for services. 8/11 workforce report surveyed over 500 employers across STL and showed labor shortages and employers identifying the need for basic office skills for entry level positions as well as soft skills, accountability. Revamping Career Readiness Training to strengthen in those areas. Developing other short term trainings for office programs. This Thursday self-care and resilience webinar. Will send email link to attend	Kansas City and East Jackson		Phyllis – 38 participants for SNAP, classroom training. Some in person, most are virtual. 20 participants in August enrolled with class training.

FWCA	<p>Randall- During August we partnered with 14 employers for job openings, including Abbott EMS, COSTCO, and Regions Bank, and during the month 8 of our MWA customers became employed with an average hourly wage of \$13.79, with over half of those participants having an average hourly wage of \$15.50 an hour. We e-mailed to our MWA and SkillUp customers 200 Job Lead listings, 10 employment flyers, and also information about 75 different virtual or in-person Hiring Events, 20 Job Workshops, 16 Job Apprenticeship opportunities, and 11 Job Training programs.</p> <p>On Sept. 16, our SkillUp career coaches will be participating in the North Oaks St. Louis Neighborhood Resource Center’s Job and Resource Fair originally scheduled for August 12. This event will include FWCA SkillUp case managers conducting on-site SkillUp enrollments at the fair, and we are confident that this event will provide job opportunities for both our MWA and SkillUp customers, as well as for the St. Louis community.</p>	Jefferson/ Franklin	Y	Kim - enrolled 8 in SkillUP and several working on completing training for next month so hope to have success stories
LINC	<p>Sonny – continue outreach to SkillUP and MWA with participant listing from DSS. Have had an increase participation with schools opening up. Activity increasing and working to remove barriers. Resiliency training in the works as well as for soft skills and financial literacy. Working on getting folks ready for work. Also in conversation with refugee replacement agencies as we are expecting influx of refugees.</p>	Northeast		<p>Diane - actively enrolling in SkillUP. Employers still struggle to fill positions. Having job fairs and hiring events. Job fairs not had good attendance so trying to find new ways to pull folks in. Setting up at Lowe’s or Walmart to recruit. Pre-apprenticeship grants for construction work. Reaching out to partners to assist with this to get folks started. We have 16 counties and some don’t get enough time/attention so reaching out and getting staff out to those counties. Thanks for all the text and email blasts. Really helps to get our participants notified. Very helpful. We do have a SkillUP participant that finished nursing school so look for success story.</p>
MCCA	<p>Cliff Judy- first time to open call to our providers. Have been meeting with all member colleges to identify what advantages and challenges they have. Lots of good success stories. One in Jefferson County in local paper.</p>	Northwest		

	Working on partnering with mercy hospital.			
MERS/ Goodwill	Ben Thatcher – MWA seeing mix of virtual/in person from applicants. Increase in short term training programs. School start saw increase in Child Care openings which remains big barrier. Several community outreach events in the works. And working DSS listing. STL Excel hosting new workshop series on overcoming barriers. Those that attend receive free lunch. SGFL outreach event on 9/24 to promote all services. Another event to work with Re-entry program possible. Success stories submitted.	Ozark		Candace – 5 in SkillUP now. Others in the process of enrollment.
Missouri CAN	Beth – continue to use outreach list from DSS to get out to participants. Partnered with local school districts to do Back To School fairs at school event (games/events). Boone County Probation & Parole to promote SkillUP. One contractor enrolled 27 participants and sent 27 to training.	St. Louis City		
Equus	Lynette – continue to provide virtual services with a few in person. MWA had 103 referrals and 1 SkillUP. Working on success story of participant that rec'd real estate license and will become US citizen working with Spanish speaking clients. Staff participates in community events. 9/29 reverse job fair for MWA and SkillUP and partners. Talk about programs as much as possible.	St. Louis County		Loris. Nothing to report. Continue to help people with job fairs and training.
Southern Missouri Works Project (SMWP)		Southeast		
City of Springfield	Kim and Cindy continue to reach out to MWA and SkillUP in person and remote. 12 new participants. Several received employment with an average hourly rate of \$11.68 per hour. Looking to increase participants with housing, utility and emotional support, as well as workshops in education assistance.	Southwest		
Southeast Missouri Training and Employment Partnership (STEP)		South Central WIB		

Other Reps:		West Central	Angie- 2 SkillUP participants start training, one in welding and one phlebotomy. Continue outreach. Working with neglected counties. Piloting projects with partners and sending flyers.
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Agenda Items

Partner Call Minutes

1. Did everyone receive and review the meeting minutes from the last partner call?
Were there any questions or clarifications needed?

Program Updates/New Reminders

Training

1. If anyone needs training, send an email to SkillUP.Missouri@dss.mo.gov to request training.

Outreach

2. Please email SkillUp.Missouri@dss.mo.gov if outreach/marketing materials needed. When requesting materials make sure you provide your entire mailing address. There has been some materials returned due to the address not having a suite number. As a reminder, we cannot send to PO boxes, it must be a physical address.

Additional Manager Updates (Items Not Already in the Agenda)

Dione Pashia
JaCinda Rainey
Justin Logan
Jennifer Buechler
Kami Macias
Brian Henry - Brian WIT Training. Doing refresher trainings. Put in request through portal.
Jennifer Heimericks
Kim Dowd
Kim Nott
Donna Imhoff
Steve Milburn
Ken Chapman
Jeriane Jaegers-Brenneke

Questions or Additional Information

This is the partners’ opportunity to ask or share any additional information with the group. Any questions?

Meeting Close

Ongoing Reminders

1. Providers need to submit weekly numbers by emailing the completed template to the SkillUP.Missouri@dss.mo.gov. If templates are not received each week, weekly calls will resume.
2. Provider staff should always submit the FS-5 SkillUP Employment or Training Information Form to FSD **immediately** when a participant obtains employment.

3. Provider staff should use the Change Request Guidance when submitting change requests. **Please ensure entry of a case note prior to submitting, listing the details included on the request form.**
4. Please submit invoices and reports to the FSD.E&TInvoices@dss.mo.gov email rather than sending them to Shanese or Jessica directly. If they are out for an extended time this could cause a delay in receiving payment.
5. Please submit your success stories! When submitting these, please include a signed release and a photo with the client's story. If you cannot get a signed FSD release from the participant, please remove any personal identifying information. The FSD release form is available on the Provider Portal. Submit success stories to FSD.E&TInquiry@dss.mo.gov.
6. Please keep track of the number of individuals obtaining employment with the state (by region).
7. Please contact SkillUP.Missouri@dss.mo.gov with any staff that have attended SkillUP training but are no longer working with the program so we can terminate MoJobs access and have them removed from our distribution lists.
8. Partner Call Minutes are available on the SkillUP portal.
9. Reminder from the monitoring unit to submit your spreadsheet of management reviews at the end of each month to FSD.E&TMonitoring@dss.mo.gov.

Email & Quick Reference List

Training requests, Marketing Materials, Reactivations & MoJobs Change Requests:
SkillUp.Missouri@dss.mo.gov

To have job fairs, community events, or hiring events added to the DSS Calendar of Events
SkillUp.Missouri@dss.mo.gov

Questions for MWA/Skillup
FSD.E&TInquiry@dss.mo.gov

Monitoring Unit
FSD.E&TMonitoring@dss.mo.gov

Invoices
FSD.E&TInvoices@dss.mo.gov

DCN verifications
DSS.FSD.Agreements@dss.mo.gov

FS-5/DWD-PO-608, DWD-PO-609, Job Search Log, ABAWD Hours Reported Log and WIOA Career Services Form:
ABAWD1@ip.sp.mo.gov

Partners email distribution list
DSS.FSD.SkillUPPartners@dss.mo.gov

DSS Calendar of Events
<https://dss.mo.gov/events.htm>

DSS Employment & Training Programs
<https://mydss.mo.gov/employment-training-programs>

DSS Missouri Resource Guide
<https://dss.mo.gov/fsd/pdf/missouri-resource-guide-3steps.pdf>

DSS Services Navigator
<https://mo.servicesnavigator.org/>