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| **DESCRIPTION OF THE FAMILY ASSESSMENT** |
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| The Children’s Division has received a report of concern regarding your child(ren). Missouri law, Chapter 210 RSMo, requires the Division to conduct either a family assessment or an investigation when a report is received. The purpose of the family assessment is to discuss:* The safety of your child(ren);
* Your family’s resources;
* Your family’s possible need for services.

If the family assessment indicates that your family could benefit from services, a plan will be developed with you. This will be done by discussing with you and your family the reported concerns, as well as other areas you may wish to discuss. You will then be provided assistance and support in gaining access to services. If a family chooses not to allow the Division to assess the possible need for services, it may be necessary to request assistance from law enforcement or the juvenile office in order to assure the safety of the child and assess needs. The Division will make every reasonable attempt to complete the family assessment within forty-five (45) days, unless good cause for delay exists. You will be notified of the determination once the family assessment is completed. **STATEMENT OF CONSUMER RIGHTS**You have certain rights with regard to services that our agency may provide. These rights include the right to:* Services without discrimination regardless of your age, race, religion, ethnicity, family background, sexual orientation or disability
* Be treated with respect
* Be active in making a service plan that meets your needs
* Refuse to participate in the services that are offered
* Know and understand what may happen if you refuse to accept services that are offered
* Protection of confidential information according to state statutes
* Receive services in a language that you can understand
* Legal representation in any court proceedings affecting your child
* To file a formal grievance if you feel you are treated unfairly

For additional information about your rights or how to file a grievance, request a Know Your Rights Brochure from your worker or contact any local county or area Children’s Division office.  |
|      Worker |      Telephone Number |