



## DIVISION OF MEDICAL SERVICES PROVIDER BULLETIN

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June 5, 2007

### Durable Medical Equipment Bulletin

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#### SUBMISSION OF DURABLE MEDICAL EQUIPMENT PRIOR AUTHORIZATION REQUESTS

Effective June 1, 2007, Durable Medical Equipment Prior Authorization Requests (and documentation) may be submitted to Missouri Medicaid's claim processing agent, Infocrossing Healthcare Services, Inc. by facsimile (fax) to 573-659-0207. Disposition letters for Prior Authorization Requests received by fax will be returned via the fax number through which the request was sent. Providers are encouraged to ensure requests are sent only from fax numbers that are not blocked. Disposition letters that cannot be successfully returned via fax will be mailed to the provider.

**Provider Bulletins** are available on the DMS Web site at <http://dss.mo.gov/dms/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin site.

**Missouri Medicaid News:** Providers and other interested parties are urged to go to the DMS Web site at <http://dss.missouri.gov/dms/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official Missouri Medicaid communications via e-mail.

**MC+ Managed Care:** The information contained in this bulletin applies to coverage for:

- MC+ Fee-for-Service
- Medicaid Fee-for-Service
- Services not included in MC+ Managed Care

Questions regarding MC+ Managed Care benefits should be directed to the patient's MC+ Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MC+ card or by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One.

**Provider Communications Hotline**  
**573-751-2896**